EXHIBIT 11

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Lug Nut Issues

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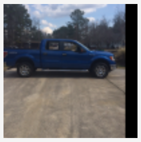
08-30-2016, 11:10 AM #1

Brandon L Thompson
Junior Member
Thread Starter



Join Date: Mar 2014
Posts: 13
Thanks: 4
Thanked 0 Times in 0 Posts

Lug Nut Issues

I have a 2011 f150. Just had my tires rotated and the service tech told me that I have 3 lugs nuts with chrome cover cracking on them. He said that this is caused by the lug nuts getting hot and the chrome swelling. Has anybody else had this problem.

OFF

QUOTE

08-30-2016, 11:13 AM #2

brianw0048
2014 STX SCREW
iTrader: (1)

Join Date: Mar 2014
Location: Barboursville, WV
Posts: 709
Thanks: 56
Thanked 106 Times in 67 Posts

OFF

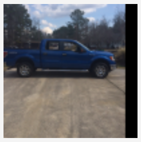
I have 3 or 4 on my '14 that were like that. I took a dremel and cut off the chrome cap.

I thought it was from the dealer using air tools to put the lugs back on, but of course they won't admit that's the issue.

QUOTE

08-30-2016, 11:35 AM #3

Brandon L Thompson
Junior Member
Thread Starter



Join Date: Mar 2014
Posts: 13
Thanks: 4
Thanked 0 Times in 0 Posts

OFF

I was thinking the same thing about the air tools. Like you said they are not gonna admit it. An now I'm having another issue. The Tire Pressure Sensor Fault just came on.

QUOTE

08-30-2016, 11:39 AM #4

berty
Beer, Boats, and Trucks.

https://www.amazon.com/gp/product/B0...?ie=UTF8&psc=1

dont look back. Very common issue with the crappy OEM lugs. Two dissimilar

Join Date: Oct 2015
Location: Baltimore, MD
Posts: 3,042
Thanks: 833
Thanked 568 Times in 438 Posts

metals, salt from the road, heat, a million other reasons for them to fall apart. Check out my link, they are perfect size lug nut replacements. Solid 1 piece design.

QUOTE

08-30-2016, 11:43 AM #5

Jack-Daniel
Senior Member

Join Date: Oct 2015
Location: Ontario's Near North
Posts: 451
Thanks: 78
Thanked 77 Times in 52 Posts

corrosion causing cap to split from my 2011

There are other threads on this problem.
corrosion under the 'cap' then the socket won't fit> #1 issue
'tech' not using the proper deep socket,twisting the crap out of the 'cap'

Last edited by Jack-Daniel; 08-30-2016 at 11:46 AM.

QUOTE

08-30-2016, 11:44 AM #6

techrep
Mark
5 YEARS F150 SUPPORTER
iTrader: (1)

Join Date: Jan 2009
Location: Va. Beach, VA.
Posts: 30,489
Thanks: 595
Thanked 1,390 Times in 1,246 Posts

Quote:

> Originally Posted by **Brandon L Thompson**
> *I have a 2011 f150. Just had my tires rotated and the service tech told me that I have 3 lugs nuts with chrome cover cracking on them. He said that this is caused by the lug nuts getting hot and the chrome swelling. Has anybody else had this problem.*
>
> *Attachment 446274*

That looks like somebody used the improper socket to try and remove it..

QUOTE

08-30-2016, 11:47 AM #7

berty
Beer, Boats, and Trucks.

Join Date: Oct 2015
Location: Baltimore, MD
Posts: 3,042
Thanks: 833

oh yikes, picture didn't load the first time I read through but yeah like stated above looks like they didn't seat the socket all the way back on the nut

Thanked 568 Times in 438 Posts

OFF

QUOTE

08-30-2016, 11:53 AM #8

93Cobra#2771
Senior Member
iTrader: (2)

Join Date: Mar 2011
Posts: 1,679
Thanks: 68
Thanked 147 Times in 105 Posts

> Quote:
> Originally Posted by **Brandon L Thompson**
> *I have a 2011 f150. Just had my tires rotated and the service tech told me that I have 3 lugs nuts with chrome cover cracking on them. He said that this is caused by the lug nuts getting hot and the chrome swelling. Has anybody else had this problem.*

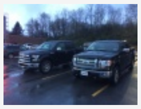
The lugs suck, pure and simple.

OFF

QUOTE

08-30-2016, 02:38 PM #9

farmalldxe
Member



Join Date: Dec 2015
Location: Altoona, PA
Posts: 31
Thanks: 0
Thanked 12 Times in 6 Posts

My 2011 has this happening. One of the caps is loose, would make one think the nut is coming off.

OFF

QUOTE

08-30-2016, 02:52 PM #10

humblerb
Senior Member

Join Date: Mar 2012
Posts: 401
Thanks: 22
Thanked 39 Times in 35 Posts

These are all related contributors to the issue.
The lugs are cheap.
When you turn them (doesn't matter if air wrench or manual), the thin outer cap will deform.
Next time, the fit will be tighter and the cap will deform more.
Eventually, the cap will deform to where the lug wrench won't fit, so the tire jockey just moves up a size on the socket.
Then the cap deforms even more.
Eventually the cap breaks and falls off.
Then you go back to a smaller socket on the bare nut.

OFF

QUOTE

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08-30-2016, 09:52 PM #11

KP Texan
Senior Member

Join Date: Feb 2013
Location: Melissa, TX
Posts: 314
Thanks: 21
Thanked 42 Times in 34 Posts

> Quote:
> Originally Posted by **berty**
> *https://www.amazon.com/gp/product/B0...?ie=UTF8&psc=1*
>
> *dont look back. Very common issue with the crappy OEM lugs. Two dissimilar metals, salt from the road, heat, a million other reasons for them to fall apart. Check out my link, they are perfect size lug nut replacements. Solid 1 piece design.*

Link is broken.

QUOTE

08-31-2016, 10:32 AM #12

diegoo.jayjay
Senior Member

Join Date: Dec 2013
Location: Acton, California
Posts: 425
Thanks: 56
Thanked 35 Times in 31 Posts

> Quote:
> Originally Posted by **KP Texan**
> *Link is broken.*

Try again.
https://www.amazon.com/gp/product/B0...iglink20295-20

A few of us have these. I have them and they are great solid and all one piece. No issues expected ever.

QUOTE

08-31-2016, 10:34 AM #13

berty
Beer, Boats, and Trucks.

Join Date: Oct 2015
Location: Baltimore, MD
Posts: 3,042

Okay good it does work. I was thinking the link only looked good for me cause I was signed in or something. But yeah, these are great! Look awesome and no issues/no worries whatsoever

2:17-cv-12794-SJM-DRS Doc # 1-12 Filed 08/24/17 Pg 8 of 9 Pg ID 362

Thanks: 833
Thanked 568 Times in 438 Posts

QUOTE

09-01-2016, 11:08 AM #14

Douma
Junior Member

Join Date: Jan 2014
Location: Canada
Posts: 18
Thanks: 1
Thanked 3 Times in 3 Posts

Cost me a few bucks at my last service b/c the tech had to beat them out of his socket with a hammer due to the major deformation. Nevermind the replacement cost for new ones.
Poor design Ford. Seriously, its a lug nut, how did the whole "dissimilar metals, heat, etc" discussion not come up?!?

QUOTE

09-01-2016, 11:14 AM #15

berty
Beer, Boats, and Trucks.

Join Date: Oct 2015
Location: Baltimore, MD
Posts: 3,042
Thanks: 833
Thanked 568 Times in 438 Posts

Quote:

> Originally Posted by **Douma**
> *Cost me a few bucks at my last service b/c the tech had to beat them out of his socket with a hammer due to the major deformation. Nevermind the replacement cost for new ones.*
> *Poor design Ford. Seriously, its a lug nut, how did the whole "dissimilar metals, heat, etc" discussion not come up?!?*

I'm sure it did, but the $$$ discussion came up too haha

Lets say each of these lug nuts costs $1 less than a decent lug nut. Think of the millions of lug nuts they need to produce and now the millions of dollars they just saved on a part that wont go bad until after a warranty is up.

QUOTE

09-01-2016, 12:47 PM #16

93Cobra#2771
Senior Member
iTrader: (2)

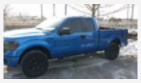
Join Date: Mar 2011
Posts: 1,679
Thanks: 68
Thanked 147 Times in 105 Posts

My travel trailer came with the same dang stuff. Thought I was losing my mind when I was having so much trouble getting them out of my socket. Those caps suck.

QUOTE

09-08-2016, 10:45 PM #17

dtaylorfd
Member



Join Date: Nov 2013
Posts: 64
Thanks: 6
Thanked 4 Times in 3 Posts

Does anyone have these in black?

https://www.amazon.com/gp/aw/d/B00ZSDHHN2/ref=ox_sc_act_image_2?ie=UTF8&psc=1&smid=A2A65CUIZ M9PM8

How does the black on it hold up?

QUOTE

09-08-2016, 10:52 PM #18

PerryB
Senior Member

Join Date: May 2014
Location: Chico, Ca.
Posts: 1,995
Thanks: 130
Thanked 301 Times in 251 Posts

"The lugs get hot and the chrome swells " .... Now I think I actually HAVE heard them all.

QUOTE

09-09-2016, 07:41 AM #19

Spiky
Senior Member

Join Date: Jul 2015
Location: Minneapolis
Posts: 1,197
Thanks: 31
Thanked 156 Times in 132 Posts

Quote:

> Originally Posted by **berty**
> *I'm sure it did, but the $$$ discussion came up too haha*
>
> *Lets say each of these lug nuts costs $1 less than a decent lug nut. Think of the millions of lug nuts they need to produce and now the millions of dollars they just saved on a part that wont go bad until after a warranty is up.*

You think the funky two-piece design costs less? I would think the opposite.

QUOTE

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